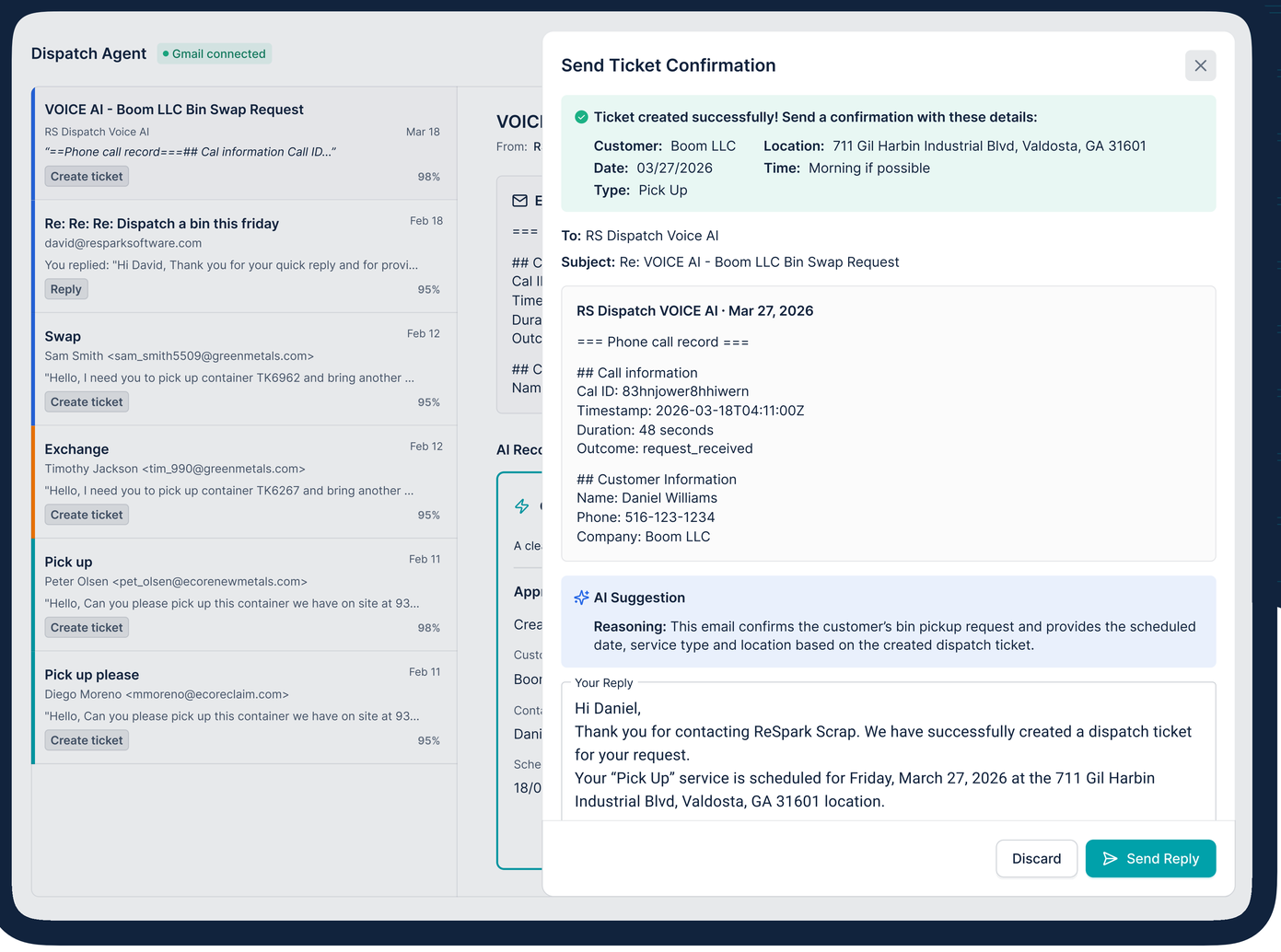
ReSPARK

LOGISTICS · DISPATCH PRO

From inbox to optimized route before coffee.



INCLUDES EVERYTHING IN DISPATCH

Dispatch + route optimization + AI agent.

Everything in Dispatch plus route optimization and the full Dispatcher AI agent (email + voice). The agent parses the request, the engine routes it to the right driver.

2x
faster dispatch response

51%
of drafted tickets need zero edits

ReSpark Capabilities

Route optimization

After an incoming request is parsed, the optimization engine allocates it to the right driver based on route constraints and ticket priority. Works alongside manual drag-and-drop — dispatchers can accept, override, or re-sequence.

Dispatcher Agent — email

Reads inbound email at user or group-inbox level. Ignores noise, drafts tickets into a shared recommendation queue. Handles forwarded emails and multi-request emails.

Dispatcher Agent — voice

Dedicated phone number with call-forward through your phone tree. Agent answers first; handoff to human on uncertainty. Every call becomes a record with full transcript.

Human in the loop

Approve, modify, or reject — nothing auto-commits. Undone tickets return to the queue. Full action history with undo.

AI-suggested replies

Drafts follow-up emails for missing info through the dispatcher's own outbox — preserving audit trail in both ReSpark and email.

Learns with use

Customer aliases, abbreviations, and location defaults improve per account over time.